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## Technical Guidelines: Meter and Receipt Information

For the National Maximum Taxi Fare, updated 21<sup>st</sup> January 2013

### 1.0 Introduction

Following a full review of the existing National Maximum Taxi Fare, the National Transport Authority (the Authority) has decided not to revise the Maximum Fares Order under Section 42 of the Taxi Regulation Act 2003, i.e. the existing fare structure is to remain unchanged. Nevertheless, many of the fare programs currently approved for the National Maximum Taxi Fare will expire in the near future, as they do not take account of the requirement to apply special rates to public holidays in future years. This document has been prepared to allow relevant parties to submit updated programs for approval. The Authority recommends that meters should be programmed for at least two years and six months in advance, but ideally for the maximum duration possible, to 2018 if feasible.

The current Maximum Fares Order is provided for in S.I. 394 of 2008. Under separate legislation provided for in S.I. 710 of 2007 the taxi or wheelchair accessible taxi licence holder is required to have his or her taximeter calibrated in accordance with the current maximum fare within a period of 21 days from the date on which the maximum fares order comes into operation (i.e. 1<sup>st</sup> November 2008).

This document provides technical guidance to meter programmers, installers and other interested parties in relation to meter and other related information. It should be noted that this explanatory leaflet is designed to give practical guidance in relation to the programming of the national taxi fare that is given effect by regulation. It does not purport to be a legal interpretation of the relevant legislation. Furthermore, the information in this document is provided in good faith. Whilst the National Transport Authority has taken great care in deriving this information it does not accept any liability or consequential loss for errors or omissions.

Copies of this document, but also other information on the national maximum taxi fare, including a general explanatory guide are available from the NTA's website at [www.nationaltransport.ie](http://www.nationaltransport.ie), or by phoning the Authority's Industry Information Line on 0761 064 000.

### 2.0 An Overview of the Programmed Fare

In Ireland, taximeters charge on the basis of distance or time, based on a set changeover speed. All metered components of the fare are calculated and displayed in advance.

The structure of the fare includes an initial charge that contains both a time and distance allowance. Further travel beyond the initial charge is based on a graduated structure of three rates. Short journeys are subject to Tariff A, the lowest rate. For medium length journeys, the latter stages of the trip are charged at a higher rate: Tariff B. Long journeys have the end of the trip charged at Tariff C, the highest rate.

A standard rate structure operates by day, while a premium rate is attached to travel during unsocial hours and on most public holidays. A special third rate applies over Christmas and the New Year. Certain

extras may also apply, two of which are recorded on the meter (those relating to additional passengers and any booking fee).

A table illustrating the main components of the fare structure and rates is provided overleaf. **The presentation of the fare below should not be used for programming.** The technical appendices to this document provide schedules on the appropriate parameters for meter programming purposes.

National Maximum Taxi Fare Effective from 1 November 2008		
<b>Standard rate</b> 8.00h–20.00h		<b>Premium rate</b> 20.00h–8.00h & Sundays & public holidays*
<b>INITIAL CHARGE</b> Includes 1km or 170 secs	<b>€4.10 Fixed</b>	<b>INITIAL CHARGE</b> Includes 1km or 170 secs
<b>TARIFF A</b> Next 14km or 40 mins Up to €18.70	€1.03 per km <i>or</i> €0.36 per min	<b>TARIFF A</b> Next 14km or 40 mins Up to €23.45
<b>TARIFF B</b> Next 15km or 42 mins Up to €38.90	€1.35 per km <i>or</i> €0.48 per min	<b>TARIFF B</b> Next 15km or 42 mins Up to €47.05
<b>TARIFF C</b> Over 30km or 85 mins Over €38.90	€1.77 per km <i>or</i> €0.63 per min	<b>TARIFF C</b> Over 30km or 85 mins Over €47.05
Distance rate applies unless speed drops below 21 km/h when time rate applies.		*A special premium rate applies between Christmas Eve 20:00h to St. Stephen's Day 08:00h and New Year's Eve 20:00h to New Year's Day 08:00h. During these periods Tariff C is applied immediately after the premium rate initial charge.
		<b>Extras</b> <small>Where relevant</small>
		Booking fee <b>€2.00</b> .
		Extra adults: second and additional passengers <b>€1.00</b> each.
		Extra children under 12: 1 <b>free</b> 2 or 3 <b>€1.00</b> 4 or 5 <b>€2.00</b> 6 or 7 <b>€3.00</b> .
		Road toll charges as incurred.
		Soiling charge <b>€140.00</b> .

### 3.0 Guidelines

In addition to recording and displaying the appropriate fare, there are other obligations on taxi-operators that relate to the programming of the meter:

#### 3.1 Change of hours from Summer Time to Winter Time

The change of hours from Summer Time to Winter Time is to be observed on all meters. The calendar dates for the daylight savings time changeovers are shown in the appendices.

#### 3.2 The application of Extra charges

The meter should be set to allow charges to be added, in units of €1.00, to a maximum of €9.00. This equates to the maximum extras that can be charged on the meter under the National Taxi Fare structure based on a journey involving a booking fee and seven additional adult passengers, where the vehicle is licensed to carry up to 8 persons, the maximum permissible. It should be possible for the driver to remove any extras applied in error from a particular fare.

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### 3.3 Minimum information for inclusion on the mandatory printed receipt

Under current regulations it is an offence for a taxi driver not to provide a receipt to all taxi customers on payment of the taxi fare in the format prescribed below. Printers should therefore be set to automatically print a receipt for all taxi journeys. Taxi receipts should print the following information as a minimum:

- 1 The receipt number (this should be sequential)
- 2 The SPSV licence number;
- 3 The unique vehicle identifier (registration number)
- 4 The start date of the trip;
- 5 The distance travelled in kilometres, preferably to 2 decimal places, e.g. 4.22 km;
- 6 The start and finish time of the trip, preferably in hours, minutes and seconds;
- 7 The amount calculated by the meter (broken down into total fare and extras), and
- 8 A space highlighted for the manual recording of tips/discounts/tolls, e.g.

Tips / discounts / tolls: \_\_\_\_\_

A space to allow calculation of final amount paid (to allow deduction of discounts or addition of tips or tolls) may be added to the receipt if desired, for example:

Total paid: \_\_\_\_\_

The National Transport Authority may require certain information to be pre-printed on the back of receipt paper-rolls in the future. For this reason, printers must not be programmed to automatically print information on the back of the receipt.

### 3.4 The Application of Different Rates

Taximeters should charge on the basis of distance or time, based on the specified changeover speed. All metered components of the fare are calculated and displayed in advance.

One of three different basic rate structures can be applied at a given time, based on the time of day and/or the day itself.

1. **Standard Rate:** The standard rate operates during the daytime from 08.00 to 20.00 on Monday to Saturday during a normal week
2. **Premium Rate:** The premium rate applies between the hours of 20.00 and 08.00 Monday to Saturday, and all day on Sundays during a normal week. It also applies all day on Public Holidays and on occasion, certain days close to Public Holidays.
3. **Special Tariff for Christmas and New Year :** The special rate, that is higher in value than the

Premium Rate, applies for Christmas Day and New Year's Eve. This rate applies from 20.00 hours on Christmas Eve 24<sup>th</sup> December through to St. Stephen's Day 26<sup>th</sup> December at 08.00 hours; and again from New Year's Eve 31<sup>st</sup> December at 20.00 hours through to New Year's Day 1<sup>st</sup> January on 08.00 hours.

The appendices to this document contain a detailed table outlining the policy to be followed in the application of the Premium Rate to Public Holidays and the special rate for Christmas and New Year for the period 2013-2018. The Authority will review the National Taxi Fare at least every two years; however no assumption should be made as to whether or not the fare will change resulting from any such review. Therefore, the meter should be programmed for the maximum duration possible, to 2018 if feasible.

### Display in the Tariff/Rate Window

The Authority is aware that, in the past, programmers have adopted different practices in what digits or letters are displayed in the Tariff/Rate window so as to indicate which fare or element of a fare is being applied at a given point in a journey. This practise is to be standardised using the following convention.

The rate applied (Standard; Premium; or Christmas & New Year) is indicated by the numbers 1, 2 and 3 respectively for the full length of the journey. The Tariff (A or B or C) of mileage thereafter is not displayed: only the rate. The Tariff/Rate window should therefore display as shown in the table below, at each stage of the journey.

**Table 3.1: Display Convention of the Tariff/Rate Window**

	Standard	Premium	Christmas & New Year
Initial Charge	<b>1</b>	<b>2</b>	<b>3</b>
Rate A	<b>1</b>	<b>2</b>	<b>3</b>
Rate B	<b>1</b>	<b>2</b>	<b>3</b>
Rate C	<b>1</b>	<b>2</b>	<b>3</b>

### Convention when moving between the operating periods of different rates

1. Charges change from Standard to Premium table rates and vice versa mid-trip except for during the Initial Charge.
2. Except for the Initial Charge, when evening time (20.00h) triggers the change from Standard to Premium table rates, the meter should operate on the corresponding table, based on the running fare total.
3. When morning time (8.00h) triggers the change from Premium to Standard table rate, vice versa as in 2 above.

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4. A similar practice is followed for the Christmas & New Year tariff.

Note: The values given in the tables in the technical appendices do not take account of changing from one tariff table to another.

#### **4.0 Necessity for re-programming of National Taxi Fare**

It is a legal requirement that all licensed taxi vehicles are equipped with a taximeter which has been programmed with the current fare and other mandatory information as outlined in this document. The Maximum Fares Order has tariffs which vary by the time of day and by the day of the year; this requires that daylight saving time and public holidays are accounted for by the taximeter. As noted in the introduction to this document, many of the fare programmes currently approved for the National Maximum Taxi Fare will expire in the near future, as they do not take account of the requirement to apply special rates to public holidays in future years.

The Authority recommends that meters should be programmed for at least two years and six months in advance, but ideally for the maximum duration possible. For this reason, details of both public holidays and the changes for daylight saving until the year 2018 have been included in this document.

Further updated programmes should be correctly coded so as to provide a different checksum total to that pertaining to any existing programme. The purpose of this is to clearly identify updated versions of a programme.

Furthermore, updated programmes will have a “valid until” date after which they will no longer be accepted for verification in a vehicle. This “valid until” date must be visible in the software when submitted to NSAI Legal Metrology Service for programme approval: it does not need to be capable of being displayed directly on the taximeter. The “valid until” date will be the latest programmed calendar date where the taximeter follows the correct fare as exemplified in Table A5. A programme becomes invalid immediately prior to the time of a daylight saving or a public holiday that has been omitted from the programme. For example, if the last programmed public holiday date is New Year’s Day, 1<sup>st</sup> January 2015, then the “valid until” date is 16<sup>th</sup> March 2015 as the meter will fail to apply the appropriate premium for the St. Patrick’s Day public holiday on the 17<sup>th</sup> March 2015.

#### **5.0 Testing and verification of new meter programmes**

The Authority has worked closely with the NSAI Legal Metrology Service to ensure the technical guidelines provided in this information sheet are in compliance with the NSAI Legal Metrology Service’s current and anticipated regulations to support national and European statutory requirements. Once a meter seal has been broken for any reason, including re-programming, it is a statutory obligation that the meter be verified as soon as reasonably possible thereafter.

Taxi operators are responsible under the Metrology Act 1996 and associated regulations for ensuring that their taximeters, comply with the relevant requirements.

Compliance requires measuring instruments to be of an approved design and each individual taximeter

must be tested to ensure it operates correctly within legal tolerances and requirements, a process called verification. On passing the verification test the taximeter is secured with tamper-evident security labels to prevent unauthorised access to its calibration settings. Taxi operators should ensure that re-verification is carried out following repair or adjustment of parts requiring the security labels to be broken.

Knowingly tampering with security labels and failing or neglecting to ensure compliance may result in prosecution.

SGS Ireland Limited has been appointed by NSAI Legal Metrology Service to conduct Taximeter System Verification on their behalf for all small public service vehicles. They can be contacted as follows:

SGS Ireland Limited.

Hazel House,

Millennium Park,

Naas, Co. Kildare.

Tel: 1890 886 228

Fax: (01) 295 0816

Email: [ie.ops.helpdesk@sgs.com](mailto:ie.ops.helpdesk@sgs.com)

[www.verification.ie](http://www.verification.ie)

Taximeter installers should arrange an appointment with the Legal Metrology Service to secure approval of new meter programs prior to any actual re-programming or installation of new programs. Contact NSAI Legal Metrology Service's verification centre at Poppintree, Dublin:

NSAI Legal Metrology Service.

Poppintree Industrial Estate,

Ballymun, Dublin 11.

Tel: (01) 864 3848

## 6.0 Further information

Queries in relation to the programming of the new taxi fare or any other information contained in this information leaflet can be addressed to:

The National Transport Authority,

Dún Scéine

Harcourt Lane, Dublin 2,

T: +353 1 879 8300

E: [taxis@nationaltransport.ie](mailto:taxis@nationaltransport.ie)

F: +353 1 879 8333

**Technical Appendices:**

**Table A1: Standard Rate**

**Table A2: Premium Rate**

**Table A3: Special Christmas and New Year Rate**

**Table A4: Extra charges where relevant**

**Table A5: Calendar of Holidays**

Table A1: Standard Tariff

<b>Standard Tariff: To be displayed in the Tariff/Rate Window as 1</b>		
Applies 08.00 hours to 20.00 hours, Monday to Saturday		
<b>Changeover Speed (at all times)</b>	21.2	km/hr
<b>Initial Fare</b>		
Monetary Value	€4.10	
Distance Allowance	1,000.0	metres
Time Allowance	169.8	seconds
<b>Tariff A</b>		
Monetary Unit	€0.20	
Distance Allowance	194.2	metres
Time Allowance	33.0	seconds
Hourly Rate	€21.84	
Rate per km	€1.03	
Tariff A initiated at switch of running total from	€4.10	
to	€4.30	
Range of Tariff A	€14.60	
Maximum Unit Increments on Tariff A	73	
Range of Tariff A when charged only on distance	14,174.8	metres
Range of Tariff A when charged only on time	2,407.0	seconds
Graduates to Tariff B when running total switches from	€18.70	
to	€18.90	
<b>Tariff B</b>		
Monetary Unit	€0.20	
Distance Allowance	148.1	metres
Time Allowance	25.2	seconds
Hourly Rate	€28.62	
Rate per km	€1.35	



Range of Tariff B	€20.20	
Maximum Unit Increments on Tariff B	101	
Range of Tariff B when charged only on distance	14,963.0	metres
Range of Tariff B when charged only on time	2,540.9	seconds
Graduates to Tariff C when running total switches from	€38.90	
to	€39.10	
<b>Tariff C</b>		
Monetary Unit	€0.20	
Distance Allowance	113.0	metres
Time Allowance	19.2	seconds
Hourly Rate	€37.52	
Rate per km	€1.77	
Tariff C applies for the remainder of the journey		

Table A2: Premium Tariff

<b>Premium Tariff: To be displayed in the Tariff/Rate Window as 2</b>		
Applies 20.00 hours to 08.00 hours, Monday to Saturday, and all day Sunday and all day in relation to public holidays as advised in the accompanying table (except Christmas and New Year)		
<b>Changeover Speed (at all times)</b>	21.2	km/hr
<b>Initial Fare</b>		
Monetary Value	€4.45	
Distance Allowance	1,000.0	metres
Time Allowance	169.8	seconds
<b>Tariff A</b>		
Monetary Unit	€0.20	
Distance Allowance	148.1	metres
Time Allowance	25.2	seconds
Hourly Rate	€28.62	
Rate per km	€1.35	
Tariff A initiated at switch of running total from	€4.45	
to	€4.65	
Range of Tariff A	€19.00	
Maximum Unit Increments on Tariff A	95	
Range of Tariff A when charged only on distance	14,074.1	metres
Range of Tariff A when charged only on time	2,389.9	seconds
Graduates to Tariff B when running total switches from	€23.45	
to	€23.65	
<b>Tariff B</b>		
Monetary Unit	€0.20	
Distance Allowance	127.4	metres

Time Allowance	21.6	seconds
Hourly Rate	€33.28	
Rate per km	€1.57	
Range of Tariff B	€23.60	
Maximum Unit Increments on Tariff B	118	
Range of Tariff B when charged only on distance	15,031.8	metres
Range of Tariff B when charged only on time	2,552.6	seconds
Graduates to Tariff C when running total switches from	€47.05	
to	€47.25	
<b>Tariff C</b>		
Monetary Unit	€0.20	
Distance Allowance	113.0	metres
Time Allowance	19.2	seconds
Hourly Rate	€37.52	
Rate per km	€1.77	
Tariff C applies for the remainder of the journey		

**Table A3: Special Christmas and New Year Tariff**

<b>Special Tariff for Christmas &amp; New Year: To be displayed in the Tariff/Rate Window as 3</b>	
A special rate applies between Christmas Eve 20:00h 24 <sup>th</sup> December to St. Stephen's Day 08:00h 26 <sup>th</sup> December and New Year's Eve 20:00h 31 <sup>st</sup> December to New Year's Day 08:00h 1 <sup>st</sup> January.	
<b>Changeover Speed (at all times)</b>	21.2 km/hr
<b>Initial Fare</b>	
Monetary Value	€4.45
Distance Allowance	1,000.0 metres
Time Allowance	169.8 seconds
<b>Tariff A</b>	
Monetary Unit	€0.20
Distance Allowance	113.0 metres
Time Allowance	19.2 seconds
Hourly Rate	€37.52
Rate per km	€1.77
Tariff A initiated at switch of running total from	€4.45
to	€4.65
Tariff A applies for the remainder of the journey	

**Table A4: Extra charges where relevant**

<b>Extra charges at all times (Standard, Premium and Christmas &amp; New Year)</b>	
Booking Fee	€2.00
Passenger Charge: each adult passenger after the first (or per each additional two children under 12)	€1.00
Permissible Limit of Accumulated Extras	€9.00
The meter should be set to allow charges to be added, in units of €1.00, to a maximum of €9.00. It should be possible for the driver to remove any extras applied in error from a particular fare.	

**Table A5 (overleaf): Calendar of Holidays**

**Grey indicates periods of exception to the rate that would normally be applied in the absence of public holidays.**

**For information the daylight saving time dates are based on the British Summer Time dates of the last Sunday in March and the last Sunday in October, reference: [www.gov.uk/when-do-the-clocks-change](http://www.gov.uk/when-do-the-clocks-change)**

2013		Daylight Saving Time starts 31 <sup>st</sup> March at 01:00:00 Daylight Saving Time ends 27 <sup>th</sup> October at 02:00:00			
	Day	Date	Hours	Tariff Code	Tariff Description
New Year's Day	Tuesday	01 January 2013	00.00-08.00	3	Christmas & New Year
	Tuesday	01 January 2013	08.00-20.00	2	Premium
	Tuesday	01 January 2013	20.00-24.00	2	Premium
	Wednesday	02 January 2013	00.00-08.00	2	Premium
	Wednesday	02 January 2013	08.00-20.00	1	Standard
	Wednesday	02 January 2013	20.00-24.00	2	Premium
St Patrick's Day	Saturday	16 March 2013	00.00-08.00	2	Premium
	Saturday	16 March 2013	08.00-20.00	1	Standard
	Saturday	16 March 2013	20.00-24.00	2	Premium
	Sunday	17 March 2013	00.00-08.00	2	Premium
	Sunday	17 March 2013	08.00-20.00	2	Premium
	Sunday	17 March 2013	20.00-24.00	2	Premium
	Monday	18 March 2013	00.00-08.00	2	Premium
	Monday	18 March 2013	08.00-20.00	2	Premium
	Monday	18 March 2013	20.00-24.00	2	Premium
	Tuesday	19 March 2013	00.00-08.00	2	Premium
	Tuesday	19 March 2013	08.00-20.00	1	Standard
	Tuesday	19 March 2013	20.00-24.00	2	Premium

Easter Holiday	Friday	29 March 2013	00.00-08.00	2	Premium
	Friday	29 March 2013	08.00-20.00	1	Standard
	Friday	29 March 2013	20.00-24.00	2	Premium
	Saturday	30 March 2013	00.00-08.00	2	Premium
	Saturday	30 March 2013	08.00-20.00	1	Standard
	Saturday	30 March 2013	20.00-24.00	2	Premium
	Sunday	31 March 2013	00.00-08.00	2	Premium
	Sunday	31 March 2013	08.00-20.00	2	Premium
	Sunday	31 March 2013	20.00-24.00	2	Premium
	Monday	01 April 2013	00.00-08.00	2	Premium
	Monday	01 April 2013	08.00-20.00	2	Premium
Monday	01 April 2013	20.00-24.00	2	Premium	
May Holiday	Monday	06 May 2013	00.00-08.00	2	Premium
	Monday	06 May 2013	08.00-20.00	2	Premium
	Monday	06 May 2013	20.00-24.00	2	Premium
June Holiday	Monday	03 June 2013	00.00-08.00	2	Premium
	Monday	03 June 2013	08.00-20.00	2	Premium
	Monday	03 June 2013	20.00-24.00	2	Premium
August Holiday	Monday	05 August 2013	00.00-08.00	2	Premium
	Monday	05 August 2013	08.00-20.00	2	Premium

	Monday	05 August 2013	20.00-24.00	2	Premium
October Holiday	Monday	28 October 2013	00.00-08.00	2	Premium
	Monday	28 October 2013	08.00-20.00	2	Premium
	Monday	28 October 2013	20.00-24.00	2	Premium
Christmas	Tuesday	24 December 2013	00.00-08.00	2	Premium
	Tuesday	24 December 2013	08.00-20.00	1	Standard
	Tuesday	24 December 2013	20.00-24.00	3	Christmas & New Year
	Wednesday	25 December 2013	00.00-08.00	3	Christmas & New Year
	Wednesday	25 December 2013	08.00-20.00	3	Christmas & New Year
	Wednesday	25 December 2013	20.00-24.00	3	Christmas & New Year
	Thursday	26 December 2013	00.00-08.00	3	Christmas & New Year
	Thursday	26 December 2013	08.00-20.00	2	Premium
	Thursday	26 December 2013	20.00-24.00	2	Premium
	Friday	27 December 2013	00.00-08.00	2	Premium
	Friday	27 December 2013	08.00-20.00	1	Standard
	Friday	27 December 2013	20.00-24.00	2	Premium
	Saturday	28 December 2013	00.00-08.00	2	Premium
	Saturday	28 December 2013	08.00-20.00	1	Standard
Saturday	28 December 2013	20.00-24.00	2	Premium	
Sunday	29 December 2013	00.00-08.00	2	Premium	
Sunday	29 December 2013	08.00-20.00	2	Premium	



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	Sunday	29 December 2013	20.00- 24.00	2	Premium
	Monday	30 December 2013	00.00- 08.00	2	Premium
	Monday	30 December 2013	08.00- 20.00	1	Standard
	Monday	30 December 2013	20.00- 24.00	2	Premium
	Tuesday	31 December 2013	00.00- 08.00	2	Premium
	Tuesday	31 December 2013	08.00- 20.00	1	Standard
New Year's Eve	Tuesday	31 December 2013	20.00- 24.00	3	Christmas & New Year

**2014**      **Daylight Saving Time starts 30<sup>th</sup> March at 01:00:00**  
**Daylight Saving Time ends 26<sup>th</sup> October at 02:00:00**

	Day	Date	Hours	Tariff Code	Tariff Description
New Year's Day	Wednesday	01 January 2014	00.00-08.00	3	Christmas & New Year
	Wednesday	01 January 2014	08.00-20.00	2	Premium
	Wednesday	01 January 2014	20.00-24.00	2	Premium
	Thursday	02 January 2014	00.00-08.00	2	Premium
	Thursday	02 January 2014	08.00-20.00	1	Standard
	Thursday	02 January 2014	20.00-24.00	2	Premium
St Patrick's Day	Sunday	16 March 2014	00.00-08.00	2	Premium
	Sunday	16 March 2014	08.00-20.00	2	Premium
	Sunday	16 March 2014	20.00-24.00	2	Premium
	Monday	17 March 2014	00.00-08.00	2	Premium
	Monday	17 March 2014	08.00-20.00	2	Premium
	Monday	17 March 2014	20.00-24.00	2	Premium
	Tuesday	18 March 2014	00.00-08.00	2	Premium
	Tuesday	18 March 2014	08.00-20.00	1	Standard
	Tuesday	18 March 2014	20.00-24.00	2	Premium
	Wednesday	19 March 2014	00.00-08.00	2	Premium
	Wednesday	19 March 2014	08.00-20.00	1	Standard
	Wednesday	19 March 2014	20.00-24.00	2	Premium

Easter Holiday	Friday	18 April 2014	00.00-08.00	2	Premium
	Friday	18 April 2014	08.00-20.00	1	Standard
	Friday	18 April 2014	20.00-24.00	2	Premium
	Saturday	19 April 2014	00.00-08.00	2	Premium
	Saturday	19 April 2014	08.00-20.00	1	Standard
	Saturday	19 April 2014	20.00-24.00	2	Premium
	Sunday	20 April 2014	00.00-08.00	2	Premium
	Sunday	20 April 2014	08.00-20.00	2	Premium
	Sunday	20 April 2014	20.00-24.00	2	Premium
	Monday	21 April 2014	00.00-08.00	2	Premium
	Monday	21 April 2014	08.00-20.00	2	Premium
Monday	21 April 2014	20.00-24.00	2	Premium	
May Holiday	Monday	05 May 2014	00.00-08.00	2	Premium
	Monday	05 May 2014	08.00-20.00	2	Premium
	Monday	05 May 2014	20.00-24.00	2	Premium
June Holiday	Monday	02 June 2014	00.00-08.00	2	Premium
	Monday	02 June 2014	08.00-20.00	2	Premium
	Monday	02 June 2014	20.00-24.00	2	Premium
August Holiday	Monday	04 August 2014	00.00-08.00	2	Premium
	Monday	04 August 2014	08.00-20.00	2	Premium

	Monday	04 August 2014	20.00- 24.00	2	Premium
October Holiday	Monday	27 October 2014	00.00- 08.00	2	Premium
	Monday	27 October 2014	08.00- 20.00	2	Premium
	Monday	27 October 2014	20.00- 24.00	2	Premium
Christmas	Wednesday	24 December 2014	00.00- 08.00	2	Premium
	Wednesday	24 December 2014	08.00- 20.00	1	Standard
	Wednesday	24 December 2014	20.00- 24.00	3	Christmas & New Year
	Thursday	25 December 2014	00.00- 08.00	3	Christmas & New Year
	Thursday	25 December 2014	08.00- 20.00	3	Christmas & New Year
	Thursday	25 December 2014	20.00- 24.00	3	Christmas & New Year
	Friday	26 December 2014	00.00- 08.00	3	Christmas & New Year
	Friday	26 December 2014	08.00- 20.00	2	Premium
	Friday	26 December 2014	20.00- 24.00	2	Premium
	Saturday	27 December 2014	00.00- 08.00	2	Premium
	Saturday	27 December 2014	08.00- 20.00	1	Standard
	Saturday	27 December 2014	20.00- 24.00	2	Premium
	Sunday	28 December 2014	00.00- 08.00	2	Premium
	Sunday	28 December 2014	08.00- 20.00	1	Standard
	Sunday	28 December 2014	20.00- 24.00	2	Premium
Monday	29 December 2014	00.00- 08.00	2	Premium	
Monday	29 December 2014	08.00- 20.00	1	Standard	

	Monday	29 December 2014	20.00- 24.00	2	Premium
	Tuesday	30 December 2014	00.00- 08.00	2	Premium
	Tuesday	30 December 2014	08.00- 20.00	1	Standard
	Tuesday	30 December 2014	20.00- 24.00	2	Premium
New Year's Eve	Wednesday	31 December 2014	00.00- 08.00	2	Premium
	Wednesday	31 December 2014	08.00- 20.00	1	Standard
	Wednesday	31 December 2014	20.00- 24.00	3	Christmas & New Year

2015					
Daylight Saving Time starts 29 <sup>th</sup> March at 01:00:00					
Daylight Saving Time ends 25 <sup>th</sup> October at 02:00:00					
	Day	Date	Hours	Tariff Code	Tariff Description
New Year's Day	Thursday	01 January 2015	00.00-08.00	3	Christmas & New Year
	Thursday	01 January 2015	08.00-20.00	2	Premium
	Thursday	01 January 2015	20.00-24.00	2	Premium
	Friday	02 January 2015	00.00-08.00	2	Premium
	Friday	02 January 2015	08.00-20.00	1	Standard
	Friday	02 January 2015	20.00-24.00	2	Premium
St Patrick's Day	Monday	16 March 2015	00.00-08.00	2	Premium
	Monday	16 March 2015	08.00-20.00	1	Standard
	Monday	16 March 2015	20.00-24.00	2	Premium
	Tuesday	17 March 2015	00.00-08.00	2	Premium
	Tuesday	17 March 2015	08.00-20.00	2	Premium
	Tuesday	17 March 2015	20.00-24.00	2	Premium
	Wednesday	18 March 2015	00.00-08.00	2	Premium
	Wednesday	18 March 2015	08.00-20.00	1	Standard
	Wednesday	18 March 2015	20.00-24.00	2	Premium
	Thursday	19 March 2015	00.00-08.00	2	Premium
	Thursday	19 March 2015	08.00-20.00	1	Standard
	Thursday	19 March 2015	20.00-24.00	2	Premium
Easter Holiday	Friday	03 April 2015	00.00-08.00	2	Premium

	Friday	03 April 2015	08.00-20.00	1	Standard
	Friday	03 April 2015	20.00-24.00	2	Premium
	Saturday	04 April 2015	00.00-08.00	2	Premium
	Saturday	04 April 2015	08.00-20.00	1	Standard
	Saturday	04 April 2015	20.00-24.00	2	Premium
	Sunday	05 April 2015	00.00-08.00	2	Premium
	Sunday	05 April 2015	08.00-20.00	2	Premium
	Sunday	05 April 2015	20.00-24.00	2	Premium
	Monday	06 April 2015	00.00-08.00	2	Premium
	Monday	06 April 2015	08.00-20.00	2	Premium
	Monday	06 April 2015	20.00-24.00	2	Premium
May Holiday	Monday	04 May 2015	00.00-08.00	2	Premium
	Monday	04 May 2015	08.00-20.00	2	Premium
	Monday	04 May 2015	20.00-24.00	2	Premium
June Holiday	Monday	01 June 2015	00.00-08.00	2	Premium
	Monday	01 June 2015	08.00-20.00	2	Premium
	Monday	01 June 2015	20.00-24.00	2	Premium
August Holiday	Monday	03 August 2015	00.00-08.00	2	Premium
	Monday	03 August 2015	08.00-20.00	2	Premium
	Monday	03 August 2015	20.00-24.00	2	Premium

October Holiday	Monday	26 October 2015	00.00-08.00	2	Premium
	Monday	26 October 2015	08.00-20.00	2	Premium
	Monday	26 October 2015	20.00-24.00	2	Premium
Christmas	Thursday	24 December 2015	00.00-08.00	2	Premium
	Thursday	24 December 2015	08.00-20.00	1	Standard
	Thursday	24 December 2015	20.00-24.00	3	Christmas & New Year
	Friday	25 December 2015	00.00-08.00	3	Christmas & New Year
	Friday	25 December 2015	08.00-20.00	3	Christmas & New Year
	Friday	25 December 2015	20.00-24.00	3	Christmas & New Year
	Saturday	26 December 2015	00.00-08.00	3	Christmas & New Year
	Saturday	26 December 2015	08.00-20.00	1	Standard
	Saturday	26 December 2015	20.00-24.00	2	Premium
	Sunday	27 December 2015	00.00-08.00	2	Premium
	Sunday	27 December 2015	08.00-20.00	2	Premium
	Sunday	27 December 2015	20.00-24.00	2	Premium
	Monday	28 December 2015	00.00-08.00	2	Premium
	Monday	28 December 2015	08.00-20.00	2	Premium
	Monday	28 December 2015	20.00-24.00	2	Premium
Tuesday	29 December 2015	00.00-08.00	2	Premium	
Tuesday	29 December 2015	08.00-20.00	1	Standard	
Tuesday	29 December 2015	20.00-24.00	2	Premium	



	Wednesday	30 December 2015	00.00-08.00	2	Premium
	Wednesday	30 December 2015	08.00-20.00	1	Standard
	Wednesday	30 December 2015	20.00-24.00	2	Premium
New Year's Eve	Thursday	31 December 2015	00.00-08.00	2	Premium
	Thursday	31 December 2015	08.00-20.00	1	Standard
	Thursday	31 December 2015	20.00-24.00	3	Christmas & New Year

2016 Daylight Saving Time starts 27<sup>th</sup> March at 01:00:00  
Daylight Saving Time ends 30<sup>th</sup> October at 02:00:00

	Day	Date	Hours	Tariff Code	Tariff Description
New Year's Day	Friday	01 January 2016	00.00-08.00	3	Christmas & New Year
	Friday	01 January 2016	08.00-20.00	2	Premium
	Friday	01 January 2016	20.00-24.00	2	Premium
	Saturday	02 January 2016	00.00-08.00	2	Premium
	Saturday	02 January 2016	08.00-20.00	1	Standard
	Saturday	02 January 2016	20.00-24.00	2	Premium
St Patrick's Day	Wednesday	16 March 2016	00.00-08.00	2	Premium
	Wednesday	16 March 2016	08.00-20.00	1	Standard
	Wednesday	16 March 2016	20.00-24.00	2	Premium
	Thursday	17 March 2016	00.00-08.00	2	Premium
	Thursday	17 March 2016	08.00-20.00	2	Premium
	Thursday	17 March 2016	20.00-24.00	2	Premium
	Friday	18 March 2016	00.00-08.00	2	Premium
	Friday	18 March 2016	08.00-20.00	1	Standard
	Friday	18 March 2016	20.00-24.00	2	Premium
	Saturday	19 March 2016	00.00-08.00	2	Premium
	Saturday	19 March 2016	08.00-20.00	1	Standard
	Saturday	19 March 2016	20.00-24.00	2	Premium

Easter Holiday	Friday	25 March 2016	00.00-08.00	2	Premium
	Friday	25 March 2016	08.00-20.00	1	Standard
	Friday	25 March 2016	20.00-24.00	2	Premium
	Saturday	26 March 2016	00.00-08.00	2	Premium
	Saturday	26 March 2016	08.00-20.00	1	Standard
	Saturday	26 March 2016	20.00-24.00	2	Premium
	Sunday	27 March 2016	00.00-08.00	2	Premium
	Sunday	27 March 2016	08.00-20.00	2	Premium
	Sunday	27 March 2016	20.00-24.00	2	Premium
	Monday	28 March 2016	00.00-08.00	2	Premium
	Monday	28 March 2016	08.00-20.00	2	Premium
Monday	28 March 2016	20.00-24.00	2	Premium	
May Holiday	Monday	02 May 2016	00.00-08.00	2	Premium
	Monday	02 May 2016	08.00-20.00	2	Premium
	Monday	02 May 2016	20.00-24.00	2	Premium
June Holiday	Monday	06 June 2016	00.00-08.00	2	Premium
	Monday	06 June 2016	08.00-20.00	2	Premium
	Monday	06 June 2016	20.00-24.00	2	Premium
August Holiday	Monday	01 August 2016	00.00-08.00	2	Premium
	Monday	01 August 2016	08.00-20.00	2	Premium

	Monday	01 August 2016	20.00- 24.00	2	Premium
October Holiday	Monday	31 October 2016	00.00- 08.00	2	Premium
	Monday	31 October 2016	08.00- 20.00	2	Premium
	Monday	31 October 2016	20.00- 24.00	2	Premium
Christmas	Saturday	24 December 2016	00.00- 08.00	2	Premium
	Saturday	24 December 2016	08.00- 20.00	1	Standard
	Saturday	24 December 2016	20.00- 24.00	3	Christmas & New Year
	Sunday	25 December 2016	00.00- 08.00	3	Christmas & New Year
	Sunday	25 December 2016	08.00- 20.00	3	Christmas & New Year
	Sunday	25 December 2016	20.00- 24.00	3	Christmas & New Year
	Monday	26 December 2016	00.00- 08.00	3	Christmas & New Year
	Monday	26 December 2016	08.00- 20.00	2	Premium
	Monday	26 December 2016	20.00- 24.00	2	Premium
	Tuesday	27 December 2016	00.00- 08.00	2	Premium
	Tuesday	27 December 2016	08.00- 20.00	2	Premium
	Tuesday	27 December 2016	20.00- 24.00	2	Premium
	Wednesday	28 December 2016	00.00- 08.00	2	Premium
	Wednesday	28 December 2016	08.00- 20.00	1	Standard
	Wednesday	28 December 2016	20.00- 24.00	2	Premium
Thursday	29 December 2016	00.00- 08.00	2	Premium	
Thursday	29 December 2016	08.00- 20.00	1	Standard	

	Thursday	29 December 2016	20.00- 24.00	2	Premium
	Friday	30 December 2016	00.00- 08.00	2	Premium
	Friday	30 December 2016	08.00- 20.00	1	Standard
	Friday	30 December 2016	20.00- 24.00	2	Premium
New Year's Eve	Saturday	31 December 2016	00.00- 08.00	2	Premium
	Saturday	31 December 2016	08.00- 20.00	1	Standard
	Saturday	31 December 2016	20.00- 24.00	3	Christmas & New Year

**2017**      **Daylight Saving Time starts 26<sup>th</sup> March at 01:00:00**  
**Daylight Saving Time ends 29<sup>th</sup> October at 02:00:00**

	Day	Date	Hours	Tariff Code	Tariff Description
New Year's Day	Sunday	01 January 2017	00.00-08.00	3	Christmas & New Year
	Sunday	01 January 2017	08.00-20.00	2	Premium
	Sunday	01 January 2017	20.00-24.00	2	Premium
	Monday	02 January 2017	00.00-08.00	2	Premium
	Monday	02 January 2017	08.00-20.00	2	Premium
	Monday	02 January 2017	20.00-24.00	2	Premium
St Patrick's Day	Thursday	16 March 2017	00.00-08.00	2	Premium
	Thursday	16 March 2017	08.00-20.00	1	Standard
	Thursday	16 March 2017	20.00-24.00	2	Premium
	Friday	17 March 2017	00.00-08.00	2	Premium
	Friday	17 March 2017	08.00-20.00	2	Premium
	Friday	17 March 2017	20.00-24.00	2	Premium
	Saturday	18 March 2017	00.00-08.00	2	Premium
	Saturday	18 March 2017	08.00-20.00	1	Standard
	Saturday	18 March 2017	20.00-24.00	2	Premium
	Sunday	19 March 2017	00.00-08.00	2	Premium
	Sunday	19 March 2017	08.00-20.00	2	Premium
	Sunday	19 March 2017	20.00-24.00	2	Premium

Easter Holiday	Friday	14 April 2017	00.00-08.00	2	Premium
	Friday	14 April 2017	08.00-20.00	1	Standard
	Friday	14 April 2017	20.00-24.00	2	Premium
	Saturday	15 April 2017	00.00-08.00	2	Premium
	Saturday	15 April 2017	08.00-20.00	1	Standard
	Saturday	15 April 2017	20.00-24.00	2	Premium
	Sunday	16 April 2017	00.00-08.00	2	Premium
	Sunday	16 April 2017	08.00-20.00	2	Premium
	Sunday	16 April 2017	20.00-24.00	2	Premium
	Monday	17 April 2017	00.00-08.00	2	Premium
	Monday	17 April 2017	08.00-20.00	2	Premium
Monday	17 April 2017	20.00-24.00	2	Premium	
May Holiday	Monday	01 May 2017	00.00-08.00	2	Premium
	Monday	01 May 2017	08.00-20.00	2	Premium
	Monday	01 May 2017	20.00-24.00	2	Premium
June Holiday	Monday	05 June 2017	00.00-08.00	2	Premium
	Monday	05 June 2017	08.00-20.00	2	Premium
	Monday	05 June 2017	20.00-24.00	2	Premium
August Holiday	Monday	07 August 2017	00.00-08.00	2	Premium
	Monday	07 August 2017	08.00-20.00	2	Premium

	Monday	07 August 2017	20.00- 24.00	2	Premium
October Holiday	Monday	30 October 2017	00.00- 08.00	2	Premium
	Monday	30 October 2017	08.00- 20.00	2	Premium
	Monday	30 October 2017	20.00- 24.00	2	Premium
Christmas	Sunday	24 December 2017	00.00- 08.00	2	Premium
	Sunday	24 December 2017	08.00- 20.00	2	Premium
	Sunday	24 December 2017	20.00- 24.00	3	Christmas & New Year
	Monday	25 December 2017	00.00- 08.00	3	Christmas & New Year
	Monday	25 December 2017	08.00- 20.00	3	Christmas & New Year
	Monday	25 December 2017	20.00- 24.00	3	Christmas & New Year
	Tuesday	26 December 2017	00.00- 08.00	3	Christmas & New Year
	Tuesday	26 December 2017	08.00- 20.00	2	Premium
	Tuesday	26 December 2017	20.00- 24.00	2	Premium
	Wednesday	27 December 2017	00.00- 08.00	2	Premium
	Wednesday	27 December 2017	08.00- 20.00	1	Standard
	Wednesday	27 December 2017	20.00- 24.00	2	Premium
	Thursday	28 December 2017	00.00- 08.00	2	Premium
	Thursday	28 December 2017	08.00- 20.00	1	Standard
	Thursday	28 December 2017	20.00- 24.00	2	Premium
Friday	29 December 2017	00.00- 08.00	2	Premium	
Friday	29 December 2017	08.00- 20.00	1	Standard	



	Friday	29 December 2017	20.00- 24.00	2	Premium
	Saturday	30 December 2017	00.00- 08.00	2	Premium
	Saturday	30 December 2017	08.00- 20.00	1	Standard
	Saturday	30 December 2017	20.00- 24.00	2	Premium
New Year's Eve	Sunday	31 December 2017	00.00- 08.00	2	Premium
	Sunday	31 December 2017	08.00- 20.00	2	Premium
	Sunday	31 December 2017	20.00- 24.00	3	Christmas & New Year

**2018** Daylight Saving Time starts 25<sup>th</sup> March at 01:00:00  
Daylight Saving Time ends 28<sup>th</sup> October at 02:00:00

	Day	Date	Hours	Tariff Code	Tariff Description
New Year's Day	Monday	01 January 2018	00.00-08.00	3	Christmas & New Year
	Monday	01 January 2018	08.00-20.00	2	Premium
	Monday	01 January 2018	20.00-24.00	2	Premium
	Tuesday	02 January 2018	00.00-08.00	2	Premium
	Tuesday	02 January 2018	08.00-20.00	1	Standard
	Tuesday	02 January 2018	20.00-24.00	2	Premium
St Patrick's Day	Friday	16 March 2018	00.00-08.00	2	Premium
	Friday	16 March 2018	08.00-20.00	1	Standard
	Friday	16 March 2018	20.00-24.00	2	Premium
	Saturday	17 March 2018	00.00-08.00	2	Premium
	Saturday	17 March 2018	08.00-20.00	2	Premium
	Saturday	17 March 2018	20.00-24.00	2	Premium
	Sunday	18 March 2018	00.00-08.00	2	Premium
	Sunday	18 March 2018	08.00-20.00	2	Premium
	Sunday	18 March 2018	20.00-24.00	2	Premium
	Monday	19 March 2018	00.00-08.00	2	Premium
	Monday	19 March 2018	08.00-20.00	2	Premium
Monday	19 March 2018	20.00-24.00	2	Premium	

Easter Holiday	Friday	30 March 2018	00.00-08.00	2	Premium
	Friday	30 March 2018	08.00-20.00	1	Standard
	Friday	30 March 2018	20.00-24.00	2	Premium
	Saturday	31 March 2018	00.00-08.00	2	Premium
	Saturday	31 March 2018	08.00-20.00	1	Standard
	Saturday	31 March 2018	20.00-24.00	2	Premium
	Sunday	01 April 2018	00.00-08.00	2	Premium
	Sunday	01 April 2018	08.00-20.00	2	Premium
	Sunday	01 April 2018	20.00-24.00	2	Premium
	Monday	02 April 2018	00.00-08.00	2	Premium
	Monday	02 April 2018	08.00-20.00	2	Premium
	Monday	02 April 2018	20.00-24.00	2	Premium
May Holiday	Monday	07 May 2018	00.00-08.00	2	Premium
	Monday	07 May 2018	08.00-20.00	2	Premium
	Monday	07 May 2018	20.00-24.00	2	Premium
June Holiday	Monday	04 June 2018	00.00-08.00	2	Premium
	Monday	04 June 2018	08.00-20.00	2	Premium
	Monday	04 June 2018	20.00-24.00	2	Premium
August Holiday	Monday	06 August 2018	00.00-08.00	2	Premium
	Monday	06 August 2018	08.00-20.00	2	Premium

	Monday	06 August 2018	20.00- 24.00	2	Premium
October Holiday	Monday	29 October 2018	00.00- 08.00	2	Premium
	Monday	29 October 2018	08.00- 20.00	2	Premium
	Monday	29 October 2018	20.00- 24.00	2	Premium
Christmas	Monday	24 December 2018	00.00- 08.00	2	Premium
	Monday	24 December 2018	08.00- 20.00	1	Standard
	Monday	24 December 2018	20.00- 24.00	3	Christmas & New Year
	Tuesday	25 December 2018	00.00- 08.00	3	Christmas & New Year
	Tuesday	25 December 2018	08.00- 20.00	3	Christmas & New Year
	Tuesday	25 December 2018	20.00- 24.00	3	Christmas & New Year
	Wednesday	26 December 2018	00.00- 08.00	3	Christmas & New Year
	Wednesday	26 December 2018	08.00- 20.00	2	Premium
	Wednesday	26 December 2018	20.00- 24.00	2	Premium
	Thursday	27 December 2018	00.00- 08.00	2	Premium
	Thursday	27 December 2018	08.00- 20.00	1	Standard
	Thursday	27 December 2018	20.00- 24.00	2	Premium
	Friday	28 December 2018	00.00- 08.00	2	Premium
	Friday	28 December 2018	08.00- 20.00	1	Standard
	Friday	28 December 2018	20.00- 24.00	2	Premium
Saturday	29 December 2018	00.00- 08.00	2	Premium	
Saturday	29 December 2018	08.00- 20.00	1	Standard	

	Saturday	29 December 2018	20.00- 24.00	2	Premium
	Sunday	30 December 2018	00.00- 08.00	2	Premium
	Sunday	30 December 2018	08.00- 20.00	2	Premium
	Sunday	30 December 2018	20.00- 24.00	2	Premium
New Year's Eve	Monday	31 December 2018	00.00- 08.00	2	Premium
	Monday	31 December 2018	08.00- 20.00	1	Standard
	Monday	31 December 2018	20.00- 24.00	3	Christmas & New Year

**2019**

**Daylight Saving Time starts 31<sup>st</sup> March at 01:00:00**  
**Daylight Saving Time ends 27<sup>th</sup> October at 02:00:00**

	Tuesday	01 January 2019	00.00- 08.00	3	Christmas & New Year
	Tuesday	01 January 2019	08.00- 20.00	2	Premium
	Tuesday	01 January 2019	20.00- 24.00	2	Premium