

Significant Lateness Overview

Significant Lateness is a KPI (Key performance indicator) of the performance of Iarnród Éireann as part of the terms of their PSO contract with the NTA.

Where a Service arrives at particular Timing Points significantly later than the scheduled arrival time, to such an extent that the next scheduled Service on the Route is likely to have already arrived at that Timing Point it, is considered to Significantly Late (as set out in the bullet points below).

- For DART and Commuter services, the threshold for significant lateness shall be over 30 minutes late, when compared with the scheduled arrival time at defined Timing Points specified in Schedule 2 Annex A of the contract.
- For Regional services, the threshold for significant lateness shall be over 60 minutes late, when compared with the scheduled arrival time at defined Timing Points as specified in Schedule 2 Annex A of the contract.
- For Intercity services, the threshold for significant lateness shall be over 120 minutes late, when compared with the scheduled arrival time at defined Timing Points as specified in Schedule 2 Annex A of the contract.

P4 2022	Measure	Deductible Train Car KMs
INTERCITY		
Heuston / Cork	120 mins	
Heuston / Limerick	120 mins	
Heuston / Tralee	120 mins	
Heuston / Galway	120 mins	
Heuston / Westport	120 mins	
Connolly / Belfast	120 mins	
Connolly / Sligo	120 mins	
Connolly / Rosslare	120 mins	
Heuston / Waterford	120 mins	
REGIONAL		
Limerick / Ballybrophy	60 mins	
Limerick / Limerick Junction	60 mins	
Limerick / Galway	60 mins	
Limerick Junction / Waterford	60 mins	
COMMUTER		
DART	30 mins	48
Maynooth	30 mins	
Northern	30 mins	424
Heuston	30 mins	123
Phoenix Park Tunnel	30 mins	
Cobh	30 mins	
Midleton	30 mins	39
Mallow	30 mins	
TOTAL		634

P5 2022	Measure	Deductible Train Car KMs
INTERCITY		
Heuston / Cork	120 mins	
Heuston / Limerick	120 mins	
Heuston / Tralee	120 mins	
Heuston / Galway	120 mins	
Heuston / Westport	120 mins	
Connolly / Belfast	120 mins	
Connolly / Sligo	120 mins	
Connolly / Rosslare	120 mins	
Heuston / Waterford	120 mins	
REGIONAL		
Limerick / Ballybrophy	60 mins	183
Limerick / Limerick Junction	60 mins	
Limerick / Galway	60 mins	
Limerick Junction / Waterford	60 mins	
COMMUTER		
DART	30 mins	143
Maynooth	30 mins	
Northern	30 mins	
Heuston	30 mins	264
Phoenix Park Tunnel	30 mins	
Cobh	30 mins	
Midleton	30 mins	
Mallow	30 mins	
TOTAL		589

P6 2022	Measure	Deductible Train Car KMs
INTERCITY		
Heuston / Cork	120 mins	
Heuston / Limerick	120 mins	
Heuston / Tralee	120 mins	
Heuston / Galway	120 mins	
Heuston / Westport	120 mins	
Connolly / Belfast	120 mins	
Connolly / Sligo	120 mins	
Connolly / Rosslare	120 mins	
Heuston / Waterford	120 mins	
REGIONAL		
Limerick / Ballybrophy	60 mins	
Limerick / Limerick Junction	60 mins	
Limerick / Galway	60 mins	
Limerick Junction / Waterford	60 mins	
COMMUTER		
DART	30 mins	2,085
Maynooth	30 mins	550
Northern	30 mins	2,383
Heuston	30 mins	123
Phoenix Park Tunnel	30 mins	61
Cobh	30 mins	
Midleton	30 mins	
Mallow	30 mins	
TOTAL		5,202

P7 2022	Measure	Deductible Train Car KMs
INTERCITY		
Heuston / Cork	120 mins	165
Heuston / Limerick	120 mins	
Heuston / Tralee	120 mins	
Heuston / Galway	120 mins	
Heuston / Westport	120 mins	
Connolly / Belfast	120 mins	
Connolly / Sligo	120 mins	
Connolly / Rosslare	120 mins	
Heuston / Waterford	120 mins	
REGIONAL		
Limerick / Ballybrophy	60 mins	
Limerick / Limerick Junction	60 mins	
Limerick / Galway	60 mins	
Limerick Junction / Waterford	60 mins	
COMMUTER		
DART	30 mins	68
Maynooth	30 mins	18
Northern	30 mins	172
Heuston	30 mins	1,355
Phoenix Park Tunnel	30 mins	
Cobh	30 mins	
Midleton	30 mins	
Mallow	30 mins	67
TOTAL		1,845

P8 2022	Measure	Deductible Train Car KMs
INTERCITY		
Heuston / Cork	120 mins	
Heuston / Limerick	120 mins	
Heuston / Tralee	120 mins	
Heuston / Galway	120 mins	
Heuston / Westport	120 mins	
Connolly / Belfast	120 mins	288
Connolly / Sligo	120 mins	
Connolly / Rosslare	120 mins	673
Heuston / Waterford	120 mins	
REGIONAL		
Limerick / Ballybrophy	60 mins	
Limerick / Limerick Junction	60 mins	
Limerick / Galway	60 mins	
Limerick Junction / Waterford	60 mins	
COMMUTER		
DART	30 mins	1,069
Maynooth	30 mins	597
Northern	30 mins	868
Heuston	30 mins	86
Phoenix Park Tunnel	30 mins	7
Cobh	30 mins	
Midleton	30 mins	
Mallow	30 mins	67
TOTAL		3,654

P9 2022	Measure	Deductible Train Car KMs
INTERCITY		
Heuston / Cork	120 mins	
Heuston / Limerick	120 mins	
Heuston / Tralee	120 mins	
Heuston / Galway	120 mins	
Heuston / Westport	120 mins	
Connolly / Belfast	120 mins	
Connolly / Sligo	120 mins	
Connolly / Rosslare	120 mins	
Heuston / Waterford	120 mins	
REGIONAL		
Limerick / Ballybrophy	60 mins	
Limerick / Limerick Junction	60 mins	
Limerick / Galway	60 mins	
Limerick Junction / Waterford	60 mins	
COMMUTER		
DART	30 mins	274
Maynooth	30 mins	1,679
Northern	30 mins	255
Heuston	30 mins	264
Phoenix Park Tunnel	30 mins	7
Cobh	30 mins	
Midleton	30 mins	
Mallow	30 mins	
TOTAL		2,479

P10 2022	Measure	Deductible Train Car KMs
INTERCITY		
Heuston / Cork	120 mins	
Heuston / Limerick	120 mins	
Heuston / Tralee	120 mins	
Heuston / Galway	120 mins	
Heuston / Westport	120 mins	
Connolly / Belfast	120 mins	
Connolly / Sligo	120 mins	
Connolly / Rosslare	120 mins	
Heuston / Waterford	120 mins	
REGIONAL		
Limerick / Ballybrophy	60 mins	
Limerick / Limerick Junction	60 mins	
Limerick / Galway	60 mins	
Limerick Junction / Waterford	60 mins	
COMMUTER		
DART	30 mins	541
Maynooth	30 mins	171
Northern	30 mins	568
Heuston	30 mins	123
Phoenix Park Tunnel	30 mins	437
Cobh	30 mins	
Midleton	30 mins	
Mallow	30 mins	
TOTAL		1,840

P11 2022	Measure	Deductible Train Car KMs
INTERCITY		
Heuston / Cork	120 mins	
Heuston / Limerick	120 mins	
Heuston / Tralee	120 mins	
Heuston / Galway	120 mins	
Heuston / Westport	120 mins	
Connolly / Belfast	120 mins	
Connolly / Sligo	120 mins	
Connolly / Rosslare	120 mins	
Heuston / Waterford	120 mins	
REGIONAL		
Limerick / Ballybrophy	60 mins	
Limerick / Limerick Junction	60 mins	
Limerick / Galway	60 mins	116
Limerick Junction / Waterford	60 mins	
COMMUTER		
DART	30 mins	
Maynooth	30 mins	1,002
Northern	30 mins	191
Heuston	30 mins	1,462
Phoenix Park Tunnel	30 mins	186
Cobh	30 mins	
Midleton	30 mins	
Mallow	30 mins	
TOTAL		2,957

P12 2022	Measure	Deductible Train Car KMs
INTERCITY		
Heuston / Cork	120 mins	
Heuston / Limerick	120 mins	
Heuston / Tralee	120 mins	
Heuston / Galway	120 mins	
Heuston / Westport	120 mins	
Connolly / Belfast	120 mins	
Connolly / Sligo	120 mins	
Connolly / Rosslare	120 mins	
Heuston / Waterford	120 mins	
REGIONAL		
Limerick / Ballybrophy	60 mins	
Limerick / Limerick Junction	60 mins	
Limerick / Galway	60 mins	
Limerick Junction / Waterford	60 mins	
COMMUTER		
DART	30 mins	354
Maynooth	30 mins	34
Northern	30 mins	542
Heuston	30 mins	
Phoenix Park Tunnel	30 mins	174
Cobh	30 mins	
Midleton	30 mins	
Mallow	30 mins	
TOTAL		1,104

P13 2022	Measure	Deductible Train Car KMs
INTERCITY		
Heuston / Cork	120 mins	536
Heuston / Limerick	120 mins	
Heuston / Tralee	120 mins	
Heuston / Galway	120 mins	701
Heuston / Westport	120 mins	
Connolly / Belfast	120 mins	
Connolly / Sligo	120 mins	
Connolly / Rosslare	120 mins	
Heuston / Waterford	120 mins	
REGIONAL		
Limerick / Ballybrophy	60 mins	
Limerick / Limerick Junction	60 mins	
Limerick / Galway	60 mins	
Limerick Junction / Waterford	60 mins	285
COMMUTER		
DART	30 mins	620
Maynooth	30 mins	
Northern	30 mins	588
Heuston	30 mins	231
Phoenix Park Tunnel	30 mins	
Cobh	30 mins	
Midleton	30 mins	
Mallow	30 mins	
TOTAL		2,962

Period 1 2023	Measure	Deductible Train Car KMs
INTERCITY		
Heuston / Cork	120 mins	
Heuston / Limerick	120 mins	
Heuston / Tralee	120 mins	
Heuston / Galway	120 mins	
Heuston / Westport	120 mins	
Connolly / Belfast	120 mins	
Connolly / Sligo	120 mins	
Connolly / Rosslare	120 mins	
Heuston / Waterford	120 mins	
REGIONAL		
Limerick / Ballybrophy	60 mins	
Limerick / Limerick Junction	60 mins	
Limerick / Galway	60 mins	
Limerick Junction / Waterford	60 mins	
COMMUTER		
DART	30 mins	47
Maynooth	30 mins	
Northern	30 mins	514
Heuston	30 mins	246
Phoenix Park Tunnel	30 mins	136
Cobh	30 mins	
Middleton	30 mins	
Mallow	30 mins	
TOTAL		944

Period 2 2023	Measure	Deductible Train Car KMs
INTERCITY		
Heuston / Cork	120 mins	
Heuston / Limerick	120 mins	
Heuston / Tralee	120 mins	
Heuston / Galway	120 mins	
Heuston / Westport	120 mins	
Connolly / Belfast	120 mins	
Connolly / Sligo	120 mins	
Connolly / Rosslare	120 mins	
Heuston / Waterford	120 mins	
REGIONAL		
Limerick / Ballybrophy	60 mins	
Limerick / Limerick Junction	60 mins	
Limerick / Galway	60 mins	
Limerick Junction / Waterford	60 mins	
COMMUTER		
DART	30 mins	
Maynooth	30 mins	58
Northern	30 mins	
Heuston	30 mins	614
Phoenix Park Tunnel	30 mins	
Cobh	30 mins	
Midleton	30 mins	
Mallow	30 mins	
TOTAL		672

Period 3 2023	Measure	Deductible Train Car KMs
INTERCITY		
Heuston / Cork	120 mins	
Heuston / Limerick	120 mins	
Heuston / Tralee	120 mins	
Heuston / Galway	120 mins	
Heuston / Westport	120 mins	
Connolly / Belfast	120 mins	
Connolly / Sligo	120 mins	
Connolly / Rosslare	120 mins	
Heuston / Waterford	120 mins	
REGIONAL		
Limerick / Ballybrophy	60 mins	
Limerick / Limerick Junction	60 mins	
Limerick / Galway	60 mins	
Limerick Junction / Waterford	60 mins	
DUBLIN COMMUTER		
DART	30 mins	430
Maynooth	30 mins	29
Northern	30 mins	
Heuston	30 mins	294
Phoenix Park Tunnel	30 mins	
CORK COMMUTER		
Cobh	30 mins	
Midleton	30 mins	
Mallow	30 mins	
TOTAL		753

Period 4 2023
Measure
**Deductible Train
Car KMs**
INTERCITY

Heuston / Cork	120 mins	
Heuston / Limerick	120 mins	
Heuston / Tralee	120 mins	
Heuston / Galway	120 mins	
Heuston / Westport	120 mins	
Connolly / Belfast	120 mins	
Connolly / Sligo	120 mins	
Connolly / Rosslare	120 mins	
Heuston / Waterford	120 mins	

REGIONAL

Limerick / Ballybrophy	60 mins	
Limerick / Limerick Junction	60 mins	
Limerick / Galway	60 mins	
Limerick Junction / Waterford	60 mins	285

DUBLIN COMMUTER

DART	30 mins	508
Maynooth	30 mins	
Northern	30 mins	
Heuston	30 mins	246
Phoenix Park Tunnel	30 mins	

CORK COMMUTER

Cobh	30 mins	
Midleton	30 mins	
Mallow	30 mins	134

TOTAL
1,172

Period 5 2023
Measure
**Deductible Train
Car KMs**
INTERCITY

Heuston / Cork	120 mins	
Heuston / Limerick	120 mins	
Heuston / Tralee	120 mins	
Heuston / Galway	120 mins	
Heuston / Westport	120 mins	
Connolly / Belfast	120 mins	
Connolly / Sligo	120 mins	
Connolly / Rosslare	120 mins	
Heuston / Waterford	120 mins	

REGIONAL

Limerick / Ballybrophy	60 mins	
Limerick / Limerick Junction	60 mins	
Limerick / Galway	60 mins	
Limerick Junction / Waterford	60 mins	

DUBLIN COMMUTER

DART	30 mins	370
Maynooth	30 mins	
Northern	30 mins	818
Heuston	30 mins	491
Phoenix Park Tunnel	30 mins	

CORK COMMUTER

Cobh	30 mins	
Midleton	30 mins	
Mallow	30 mins	

TOTAL
1,679

Period 6 2023
Measure
**Deductible Train
Car KMs**
INTERCITY

Heuston / Cork	120 mins	
Heuston / Limerick	120 mins	
Heuston / Tralee	120 mins	
Heuston / Galway	120 mins	
Heuston / Westport	120 mins	
Connolly / Belfast	120 mins	
Connolly / Sligo	120 mins	
Connolly / Rosslare	120 mins	
Heuston / Waterford	120 mins	

REGIONAL

Limerick / Ballybrophy	60 mins	
Limerick / Limerick Junction	60 mins	71
Limerick / Galway	60 mins	150
Limerick Junction / Waterford	60 mins	

DUBLIN COMMUTER

DART	30 mins	639
Maynooth	30 mins	510
Northern	30 mins	1,188
Heuston	30 mins	
Phoenix Park Tunnel	30 mins	

CORK COMMUTER

Cobh	30 mins	
Midleton	30 mins	
Mallow	30 mins	67

TOTAL
2,626

Period 7 2023
Measure
**Deductible Train
Car KMs**
INTERCITY

Heuston / Cork	120 mins	
Heuston / Limerick	120 mins	
Heuston / Tralee	120 mins	
Heuston / Galway	120 mins	
Heuston / Westport	120 mins	
Connolly / Belfast	120 mins	
Connolly / Sligo	120 mins	
Connolly / Rosslare	120 mins	
Heuston / Waterford	120 mins	

REGIONAL

Limerick / Ballybrophy	60 mins	
Limerick / Limerick Junction	60 mins	71
Limerick / Galway	60 mins	
Limerick Junction / Waterford	60 mins	

DUBLIN COMMUTER

DART	30 mins	2,351
Maynooth	30 mins	1,033
Northern	30 mins	
Heuston	30 mins	270
Phoenix Park Tunnel	30 mins	68

CORK COMMUTER

Cobh	30 mins	
Midleton	30 mins	
Mallow	30 mins	

TOTAL
3,793

Period 8 2023	Measure	Deductible Train Car KMs
INTERCITY		
Heuston / Cork	120 mins	
Heuston / Limerick	120 mins	
Heuston / Tralee	120 mins	
Heuston / Galway	120 mins	
Heuston / Westport	120 mins	
Connolly / Belfast	120 mins	
Connolly / Sligo	120 mins	
Connolly / Rosslare	120 mins	
Heuston / Waterford	120 mins	
REGIONAL		
Limerick / Ballybrophy	60 mins	
Limerick / Limerick Junction	60 mins	
Limerick / Galway	60 mins	475
Limerick Junction / Waterford	60 mins	
DUBLIN COMMUTER		
DART	30 mins	312
Maynooth	30 mins	414
Northern	30 mins	
Heuston	30 mins	270
Phoenix Park Tunnel	30 mins	
CORK COMMUTER		
Cobh	30 mins	
Midleton	30 mins	
Mallow	30 mins	67
TOTAL		1,537

Period 9 2023	Measure	Deductible Train Car KMs
INTERCITY		
Heuston / Cork	120 mins	
Heuston / Limerick	120 mins	
Heuston / Tralee	120 mins	
Heuston / Galway	120 mins	
Heuston / Westport	120 mins	
Connolly / Belfast	120 mins	
Connolly / Sligo	120 mins	
Connolly / Rosslare	120 mins	
Heuston / Waterford	120 mins	
REGIONAL		
Limerick / Ballybrophy	60 mins	
Limerick / Limerick Junction	60 mins	
Limerick / Galway	60 mins	
Limerick Junction / Waterford	60 mins	
DUBLIN COMMUTER		
DART	30 mins	175
Maynooth	30 mins	
Northern	30 mins	204
Heuston	30 mins	246
Phoenix Park Tunnel	30 mins	68
CORK COMMUTER		
Cobh	30 mins	
Midleton	30 mins	
Mallow	30 mins	
TOTAL		693

Period 10 2023
Measure
**Deductible Train
Car KMs**
INTERCITY

Heuston / Cork	120 mins	
Heuston / Limerick	120 mins	
Heuston / Tralee	120 mins	
Heuston / Galway	120 mins	
Heuston / Westport	120 mins	
Connolly / Belfast	120 mins	
Connolly / Sligo	120 mins	
Connolly / Rosslare	120 mins	
Heuston / Waterford	120 mins	

REGIONAL

Limerick / Ballybrophy	60 mins	
Limerick / Limerick Junction	60 mins	71
Limerick / Galway	60 mins	
Limerick Junction / Waterford	60 mins	

DUBLIN COMMUTER

DART	30 mins	
Maynooth	30 mins	115
Northern	30 mins	963
Heuston	30 mins	145
Phoenix Park Tunnel	30 mins	68

CORK COMMUTER

Cobh	30 mins	
Midleton	30 mins	
Mallow	30 mins	

TOTAL
1,362

Period 11 2023
Measure
**Deductible Train
Car KMs**
INTERCITY

Heuston / **Cork**

120 mins

Heuston / **Limerick**

120 mins

Heuston / **Tralee**

120 mins

Heuston / **Galway**

120 mins

Heuston / **Westport**

120 mins

Connolly / **Belfast**

120 mins

Connolly / **Sligo**

120 mins

Connolly / **Rosslare**

120 mins

Heuston / **Waterford**

120 mins

REGIONAL

Limerick / **Ballybrophy**

60 mins

Limerick / **Limerick Junction**

60 mins

Limerick / **Galway**

60 mins

Limerick Junction / Waterford

60 mins

DUBLIN COMMUTER

DART

30 mins

74

Maynooth

30 mins

Northern

30 mins

105

Heuston

30 mins

2,240

Phoenix Park Tunnel

30 mins

76
CORK COMMUTER

Cobh

30 mins

Midleton

30 mins

Mallow

30 mins

67
TOTAL
2,562

Period 12 2023	Measure	Deductible Train Car KMs
Heuston / Cork	120 mins	
Heuston / Limerick	120 mins	
Heuston / Tralee	120 mins	
Heuston / Galway	120 mins	
Heuston / Westport	120 mins	
Connolly / Belfast	120 mins	
Connolly / Sligo	120 mins	
Connolly / Rosslare	120 mins	
Heuston / Waterford	120 mins	
REGIONAL		
Limerick / Ballybrophy	60 mins	
Limerick / Limerick Junction	60 mins	
Limerick / Galway	60 mins	
Limerick Junction / Waterford	60 mins	
DUBLIN COMMUTER		
DART	30 mins	89
Maynooth	30 mins	
Northern	30 mins	
Heuston	30 mins	
Phoenix Park Tunnel	30 mins	420
CORK COMMUTER		
Cobh	30 mins	
Midleton	30 mins	
Mallow	30 mins	
TOTAL		509

Period 13 2023
Measure
**Deductible Train
Car KMs**
INTERCITY

Heuston / Cork	120 mins	
Heuston / Limerick	120 mins	
Heuston / Tralee	120 mins	
Heuston / Galway	120 mins	
Heuston / Westport	120 mins	
Connolly / Belfast	120 mins	
Connolly / Sligo	120 mins	
Connolly / Rosslare	120 mins	
Heuston / Waterford	120 mins	

REGIONAL

Limerick / Ballybrophy	60 mins	
Limerick / Limerick Junction	60 mins	
Limerick / Galway	60 mins	
Limerick Junction / Waterford	60 mins	

DUBLIN COMMUTER

DART	30 mins	
Maynooth	30 mins	
Northern	30 mins	415
Heuston	30 mins	491
Phoenix Park Tunnel	30 mins	

CORK COMMUTER

Cobh	30 mins	
Midleton	30 mins	
Mallow	30 mins	

TOTAL
907

P1 2024	Measure	Deductible Train Car KMs
INTERCITY		
Heuston / Cork	120 mins	
Heuston / Limerick	120 mins	
Heuston / Tralee	120 mins	
Heuston / Galway	120 mins	
Heuston / Westport	120 mins	
Connolly / Belfast	120 mins	
Connolly / Sligo	120 mins	
Connolly / Rosslare	120 mins	
Heuston / Waterford	120 mins	
REGIONAL		
Limerick / Ballybrophy	60 mins	
Limerick / Limerick Junction	60 mins	
Limerick / Galway	60 mins	
Limerick Junction / Waterford	60 mins	
DUBLIN COMMUTER		
DART	30 mins	
Maynooth	30 mins	
Northern	30 mins	
Heuston	30 mins	882
Phoenix Park Tunnel	30 mins	151
CORK COMMUTER		
Cobh	30 mins	
Midleton	30 mins	
Mallow	30 mins	
TOTAL		1,033

Period 2 2024
Measure
**Deductible Train
Car KMs**
INTERCITY

Heuston / Cork	120 mins	
Heuston / Limerick	120 mins	
Heuston / Tralee	120 mins	
Heuston / Galway	120 mins	
Heuston / Westport	120 mins	539
Connolly / Belfast	120 mins	
Connolly / Sligo	120 mins	
Connolly / Rosslare	120 mins	
Heuston / Waterford	120 mins	

REGIONAL

Limerick / Ballybrophy	60 mins	
Limerick / Limerick Junction	60 mins	71
Limerick / Galway	60 mins	
Limerick Junction / Waterford	60 mins	

DUBLIN COMMUTER

DART	30 mins	
Maynooth	30 mins	551
Northern	30 mins	409
Heuston	30 mins	145
Phoenix Park Tunnel	30 mins	101

CORK COMMUTER

Cobh	30 mins	
Midleton	30 mins	
Mallow	30 mins	

TOTAL
1,815

Period 3 2024

Measure

 Deductible Train
 Car KMs

INTERCITY

Heuston / Cork	120 mins	
Heuston / Limerick	120 mins	
Heuston / Tralee	120 mins	
Heuston / Galway	120 mins	
Heuston / Westport	120 mins	
Connolly / Belfast	120 mins	
Connolly / Sligo	120 mins	
Connolly / Rosslare	120 mins	
Heuston / Waterford	120 mins	

REGIONAL

Limerick / Ballybrophy	60 mins	
Limerick / Limerick Junction	60 mins	
Limerick / Galway	60 mins	
Limerick Junction / Waterford	60 mins	

DUBLIN COMMUTER

DART	30 mins	
Maynooth	30 mins	
Northern	30 mins	
Heuston	30 mins	
Phoenix Park Tunnel	30 mins	

CORK COMMUTER

Cobh	30 mins	
Midleton	30 mins	
Mallow	30 mins	

TOTAL