



Quarterly Performance Report
National Transport Authority

Quarter 2/2024 for Route 197
Swords to Ashbourne

Route 197 Q2/2024

Performance Obligation		Target	Result	YTD*
1	At least ninety eight percent (98%) of all Services depart from the first stopping point on the trip: (i) not more than one minute earlier than; and (ii) not later than five (5) minutes (59) fifty nine seconds after, the departure time specified in the Timetable in Schedule 1.	98%	86.4%	86.4%
2	At least eighty percent (80%) of all Services arrive at the last stopping point on the trip: (i) not more than one minute earlier than; and (ii) not later than five (5) minutes (59) fifty nine seconds after, The arrival time specified in the Timetable in Schedule 1.	80%	67.4%	72.4%
3	Service Quality Performance this Quarter	100%	100.0%	100.0%

* YTD result is the average of all results in a year to date.